



General warranty conditions
PRINOTH GmbH, Im Branden 15, 88634 Herdwangen

Base for acceptance of warranty claims the general PRINOTH terms and conditions are valid.

§1 Basically

- 1.1 Warranty requests are necessary in written form.
- 1.2 From start or instruction of repair of a damage during the warranty period the producer has to get a message in written form.
- 1.3 Parts and aggregates, which should be exchanged by warranty method, have promptly to be sent to us until max. 4 weeks after occurrence of the damage, carriage free. The required spare parts for repair will be invoiced at first. After delivery of the damaged parts a credit note will follow in the course of warranty request.
- 1.4 Warranty requests have to arrive at PRINOTH latest 4 weeks after occurrence of the damage. Later received requests can be handled in exceptional cases only
- 1.5 Original PRINOTH spare parts have to be used only.
- 1.6 Maintenance work and the involved amount of work are no warranty. Also refrained maintenance works that bring a damage at the machine and in the course of warranty work will be made up are included.
- 1.7 The assertion of the warranty claims will be presupposed, that the agreed terms of payment were maintained and the signed handover certificate of the machine is existing.

§2 Acceptance / Payment

In Acceptance of a warranty request we pay as follows:

- 2.1 The as per our measure and within our business obligation required components.
- 2.2 The as per our measure required amount of work for the exchange of the warranty parts.
- 2.3 The as per our measure required driving route, but only when a frequent of the service shop can not be expected the customer in cogent reasons

§3 Warranty period

- 3.1 The warranty period of PRINOTH GmbH is general based on the terms and conditions.

Claims of the client regarding material defects become time-barred according to the legal regulations within 2 years from delivery of the object of purchase. Is the client a legal person of the public law, a public separate estate or an entrepreneur, who at termination of the contract his commercial (including agriculture and forestry), or self-employed job is dealing, a differing shortened period of 1 year of prescription is essential.

For crawler tractors with an inbuilt hour meter a single shift operation and max. 1.000 operating hours a year are supposed or a warranty period of 12 month after delivery of the machine.

- 3.2 Excepted from warranty are wear parts like tools, belts, filters etc.

§4 Payment of warranty work

- 4.1 Payment rates for warranty works, travel time and car costs amount to regionally common rates.

§5 Special agreement

- 5.1 Other than given values of the warranty terms require written form.

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